



# K3000SE DESCALING PROCEDURE

*This procedure demonstrates how to properly descale the Keurig K3000SE brewer. The mineral content in water varies from place to place. Depending on the mineral content of the water in your area, calcium deposits or scale may build up in your brewer. Scale is nontoxic, but left unattended, it can hinder brewer performance. Descaling your brewer helps maintain the heating element and other internal parts of the brewer that come in contact with water.*

*This brewer is equipped with sensors to detect when scale buildup is interfering with the performance of the brewer. When this is detected, the brewer will alert you to perform a descaling procedure by generating one of the following messages;*

*“DESCALE SOON”*

*“DESCALE NOW”*

**DESCALING SHOULD ONLY BE PERFORMED FOLLOWING THE DETERMINATION THAT BOTH NEEDLES AND BREWING AREA HAVE BEEN THOROUGHLY CLEANED**

## **TOOLS NEEDED**

- ✓ LARGE CONTAINER OR BUCKET
- ✓ PUMP FOR DESCALING SOLUTION:



- PURCHASE OF ONE CAN BE MADE HERE > [Flojet](#)

- ✓ DESCALING AGENT:



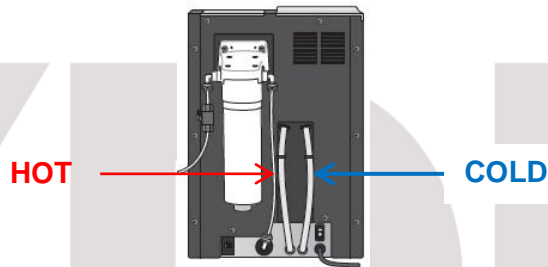
- ✓ AVAILABILITY TO HEAT WATER TO 110°F
- ✓ FILTERED COLD WATER (FOR RINSING)
- ✓ LARGE HEAT RESISTANT CUP OR MUG
- ✓ SINK OR DRAIN

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**SAFETY GLASSES AND RUBBER GLOVES SHOULD BE WORN BEFORE PROCEEDING WITH THE DESCALING PROCEDURE**

## **DESCALING PROCEDURE**

1. DISCONNECT BREWER FROM WATER SUPPLY
2. TURN POWER OFF TO BREWER
3. DRAIN BOTH THE **HOT** AND **COLD** TANKS USING DRAIN TUBES IN REAR OF BREWER:

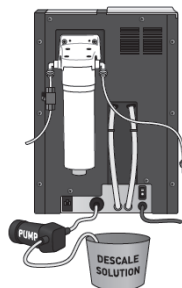


**\*CAUTION\***  
**WHEN DRAINING WATER FROM HOT TANK AS WATER CAN BE EXTREMELY HOT**

4. HEAT & MIX DESCALING SOLUTION IN BUCKET

**\*NOTE: THE WATER TEMPERATURE FOR DISSOLVING THE DESCALING SOLUTION CANNOT BE GREATER THAN 110°F AS IT COULD DAMAGE THE FLO-JET**

5. CONNECT FLO-JET TO BOTH BREWER & BUCKET:



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6. TURN POWER ON TO BREWER
7. PRESS **YES** WHEN “WAS THE BREWER DRAINED?” IS DISPLAYED:



8. ENTER PRIME MODE
  - ❖ *PLEASE WAIT UNTIL THE PRIMING & HEATING SEQUENCES ARE COMPLETED*
9. PLACE A HEAT RESISTANT CUP ON DRIP TRAY THEN RUN BREW CYCLE
  - ❖ *DO NOT USE A K-CUP® WHILE PERFORMING BREW CYCLES*
10. POUR CONTENTS OF CUP INTO SINK OR DRAIN
11. LET BREWER SIT IDLE FOR AT LEAST 30 MIN.
  - ❖ *DEPENDING ON SEVERITY OF SCALE MORE TIME MAY BE NECESSARY*
12. REPEAT BREW CYCLE WITHOUT K-CUP® DISCARDING THE CONTENTS EACH TIME
  - ❖ *USE LARGER BREW SIZE TO ALLOW MORE DESCALING SOLUTION TO FLOW*
13. TURN POWER OFF TO BREWER
14. DRAIN BOTH THE **HOT** AND **COLD** TANKS USING DRAIN TUBES IN REAR OF BREWER
15. RECONNECT BREWER TO FILTERED WATER SUPPLY
16. TURN POWER ON TO BREWER
17. FOLLOW PRIME SEQUENCE AGAIN
  - ❖ *IMMEDIATELY FOLLOWING WHEN BREWER IS FULLY PRIMED & HEATED POWER OFF THEN DRAIN BOTH WATER TANKS*
  - ❖ *REPEAT THIS PROCEDURE AT LEAST 8 TIMES*
  - ❖ *PLEASE MAKE SURE NO DESCALING SOLUTION IS PRESENT*

**\*NOTE: IF LCD SCREEN STILL DISPLAYS “DESCALE” FOLLOWING COMPLETION OF THIS PROCEDURE REPEAT PROCEDURE**

IF YOU HAVE ANY QUESTIONS PLEASE CONTACT:  
KDP AFH TECHNICAL SUPPORT  
888.287.2739 OPTION 5

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