

Pergo® Elements™ Laminated Wood flooring comes with and is subject to the terms of this Limited Lifetime Residential Warranty. This Limited Lifetime Warranty covers defects in material and/or workmanship which relate to joint integrity, staining, fading, and wear resistance during normal residential use when written installation and maintenance instructions are followed. In addition, the Pergo Elements flooring system (*flooring with sealant*) is backed with a Limited Lifetime Waterproof Flooring System Warranty and a Limited Lifetime Pet Warranty.

### Pergo Originals Limited Lifetime Residential Warranties

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#### **Joint Integrity**

The Uniclic® system will not fail on Pergo Elements flooring.

#### **Stain Resistance**

Pergo Elements flooring will resist staining.

#### **Fade Resistance**

Pergo Elements flooring will resist fading from exposure to sunlight or artificial light.

#### **Wear Resistance**

The Pergo Elements flooring wear layer will not wear through the design layer.

#### **Waterproof Flooring System**

The Pergo Elements flooring system will resist moisture damage under normal use and may be maintained with residential steam mops for the life of the product.

#### **Pet Resistance**

The Pergo Elements Flooring system will resist moisture, including vomit, urine, and feces, from domestic pets.

#### **CleanProtect**

The Pergo Elements Flooring systems antimicrobial product protection on the top surface will not wash off from proper care and cleaning

### Pergo Preferred Limited Lifetime Residential Warranties

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#### **Joint Integrity**

The Uniclic system will not fail on Pergo Elements flooring.

#### **Stain Resistance**

Pergo Elements flooring will resist staining.

#### **Fade Resistance**

Pergo Elements flooring will resist fading from exposure to sunlight or artificial light.

#### **Wear Resistance**

The Pergo Elements flooring wear layer will not wear through the design layer.

#### **Waterproof Flooring System**

The Pergo Elements flooring system will resist moisture damage under normal use and may be maintained with residential steam mops for the life of the product.

#### **Pet Resistance**

The Pergo Elements Flooring system will resist moisture, including vomit, urine, and feces, from domestic pets.

#### **CleanProtect**

The Pergo Elements Flooring systems antimicrobial product protection on the top surface will not wash off from proper care and cleaning

#### **WetProtect**

The Pergo Elements floor (1) will not stain; (2) the floor will not be damaged due to wet mopping or everyday household spills; (3) the joint will remain secure under normal use conditions and (4) the subfloor layer immediately below the wood floor will not be damaged due to wet mopping or everyday household spills penetrating properly installed joints. Subfloor damage is defined as visible mold or mildew growth on the surface of a concrete or wood subfloor due to topical moisture penetrating a properly installed joint, as well as any rot or decay of a wood subfloor caused by topical moisture leaking through the joint system. In all cases, subfloor damage must be the result of topical moisture leaking through a properly installed joint. Subfloor damage originating from moisture underneath the installed floor, or penetrating around the perimeter of the installation, is excluded.

### General Terms and Conditions for Limited Warranties

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Pergo Elements flooring and accessories carry the specific warranties listed above which are subject to the following general terms and conditions:

1. This warranty applies only to the person stated as the buyer on the purchase document(s). This warranty applies only to first quality Pergo brand product purchases made after the edition date of this warranty when the product is installed in an indoor, climate controlled private residence and according to Pergo's written installation instructions. The instructions may be viewed at [NA.Pergo.com](http://NA.Pergo.com). Product must be maintained in accordance with Pergo's written instructions.

2. This warranty only applies to defects inherent to the material supplied. It includes the delamination or reduced resistance of the wear layer, but does not include, in beveled-edge products, wear along the edges of the planks less than 3/16" (5mm) from the edge. The lifetime locking warranty on the Uniclic joint only applies to open joints greater than 0.015" (0.38mm). Pergo will repair or replace the area of defective product at its option. When replacement of the flooring is made, only new planks from the current product range at the time the complaint is upheld will be supplied. There will be no other form of compensation. Responsibility under this warranty only applies to defects that were not visible before or during the installation of the product. If the product was originally professionally installed, Pergo will cover reasonable labor costs for any defective product.
3. This warranty does not cover damage to the product caused by installation errors. Flooring planks or accessories must be checked carefully for material defects before and during installation and under sufficient lighting. Products with visible defects must not be installed under any circumstances. The distributor or retailer must be informed in writing of such defects within 15 days. After this time has elapsed, no further complaints will be accepted. Color and gloss differences resulting from material added to an existing installation at a later date and from non-warranty repairs are excluded from coverage.
4. For Pergo Elements Preferred WetProtect products the entire perimeter of the installation must be sealed with the WetProtect molding system in accordance with the installation instructions. For sections where the WetProtect molding system cannot be used, the perimeter must be seal with 100% silicone sealant, in accordance with the installation instructions. DO NOT use acrylic sealant.
5. To qualify for any repair or replacement, buyer will need to provide the original dated sales receipt or other documentation to demonstrate proof of purchase.
6. This warranty does not apply to product that has been put to abnormal use or conditions or abused in anyway, which includes but is not limited to moisture damage from plumbing, storm, or flood; damage from smoke, fire, or other casualty events; damage caused by negligence; improper alterations of the original manufactured product; damage from use of the flooring that is unreasonable considering the normal and expected uses of a laminated wood floor in a residential environment; damage of mechanical nature, severe impact or scratches (caused by dragging objects or furniture) or cutting; damage caused by water or moisture trapped beneath the floor due to improper subflooring or underlayment, including but not limited to damage from hydrostatic pressure (water or moisture under the floor that is transmitted to the surface through exerted pressure) or other conditions that result in water or moisture beneath the floor; or damage caused by moisture left on the floor around the wall base, transitions, and trims. The Limited Lifetime and 10-Year Waterproof Flooring System warranties do not apply to damage caused by events beyond everyday household spills, including but not limited to flooding, standing water, leaking pipes, mechanical, failures or appliance leaks. The damage to the product must be evident, measuring per product unit (plank, accessory, etc.) at least 3.2 square centimeters or 0.5 square inch.
7. Antimicrobial product protection is limited to the top surface of the product only. In the event of a warranty claim, Pergo may examine the product and determine the extent to which the protection has been diminished. Pergo Elements antimicrobial protection is effective against certain common bacteria that cause stains, odors and product degradation. Pergo Elements is not designed to protect users from disease-causing bacteria. Pergo disclaims liability for any sickness or death caused by microbes on the flooring surface or any associated medical expenses. Pergo Elements antimicrobial product protection is limited to the top surface of the product itself and does not protect against disease-causing bacteria.
8. A suitable mat or sufficiently large transition area at the entrance door(s) must be used to prevent sand and/or dust from damaging the flooring. Scratching during and after installation is not covered. Diminished gloss reduction is not surface wear. The feet of furniture must always be covered with appropriate protective material. Chairs, sofas, or furniture with castors must be fitted with soft rubber wheels, or an adequate protective mat or protective castor cups must be put under this furniture.
9. This warranty does not apply to damage from exposure to extreme heat, dryness, or stains as a result of chemical or industrial products (other than recommended cleaning products). The flooring may not be installed in damp and/or humid areas, in extremely dry areas, or areas where there are extremely high temperatures (above 85°F).
10. Proration of Warranty Period: The Limited Lifetime Residential warranty and period are prorated for flooring and accessories. The prorated warranty is one that provides for a refund or credit that decreases according to a set formula as follows:

## Limited Lifetime Warranty Proration

MATERIAL PRORATION			
1st year 100%	6th year 100%	11th year 80%	16th year 30%
2nd year 100%	7th year 90%	12th year 70%	17th year 25%
3rd year 100%	8th year 90%	13th year 60%	18th year 20%
4th year 100%	9th year 90%	14th year 50%	19th year 15%
5th year 100%	10th year 90%	15th year 40%	20th year 10%



## No Implied Warranties/Special Damages

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**ALL IMPLIED WARRANTIES WHICH MAY ARISE BY IMPLICATION OF LAW OR APPLICATION OF COURSE OF DEALING OR USAGE OF TRADE—INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE—ARE EXPRESSLY EXCLUDED. NO WARRANTIES, EXPRESS, IMPLIED, STATUTORY OR OTHERWISE, EXTEND BEYOND THOSE EXPRESSLY SET FORTH IN THIS WARRANTY BROCHURE, AND ALL SUCH WARRANTIES**

**ARE EXPRESSLY DISCLAIMED. IMPLIED WARRANTIES REFERS TO ONES THAT THE LAW PRESUMES TO HAVE BEEN GIVEN BY THE SELLER EVEN THOUGH THEY ARE NOT SET OUT IN WRITING. PERGO SHALL NOT BE LIABLE FOR AND WILL NOT PAY CONSEQUENTIAL, INCIDENTAL OR SPECIAL DAMAGES OF ANY KIND WHATSOEVER UNDER THIS WARRANTY. PLEASE NOTE:**

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you. Except for these rights, the remedies provided under these warranties state the entire limit of Pergo's responsibilities.

For service under this warranty, please contact your local Pergo retailer. Describe the problem, and in many cases the retailer can provide you with a solution.

For installation, maintenance, and technical questions, please call 1-800-33-PERGO. Manufactured and distributed by:

Unilin North America LLC  
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Thomasville, NC 27360