

Limited Commercial Warranty

TAILORED TRIM | WALL BASE

I. ITEMS UNDER WARRANTY

Manufacturing Defects Warranty – 10 Years From Purchase

If a defect covered by this warranty is reported to Aladdin Commercial within 10 years of purchase, Aladdin Commercial will supply new material of similar color, pattern and quality to replace the defective material; Aladdin Commercial will also pay reasonable labor costs.

II. LIMITATIONS - THIS WARRANTY DOES NOT COVER

Without limiting the generality of the foregoing, SUCH WARRANTIES DO NOT COVER:

1. Installers' workmanship (Workmanship errors should be addressed to the contractor who installed the floor).
2. Minor shading, color or texture between products and samples or photographs.
3. Material installed with obvious defects. Installation is considered acceptance.
4. Damage caused by adhesives other than those recommended by Aladdin Commercial.
5. Dissatisfaction, problems or damage due to installation and/ or maintenance other than as recommended by Aladdin Commercial (recommended installation and maintenance instructions are available from Aladdin Commercial at Buyer's request).
6. Appearance changes caused by spills of chemicals.
7. Not recommended or misuse of sanitizing and/or maintenance products.
8. Damage due to accidents, gouges, scuffs, scratches or indentations.
9. Damage from high heels, spike heels or inappropriate chair casters or glides.
10. Inappropriate end-users' activities.

11. Dissatisfaction, problems or damage due to irregularities caused by subfloor, including but not limited to moisture, alkali, or hydrostatic pressure in subfloor.
12. "Seconds," "sub standards," "irregulars," or "off goods" which are sold by such manufacturer strictly on an "as is" basis.

If Buyer's order is for or includes goods ("Articles") made by another manufacturer, Buyer acknowledges that Aladdin Commercial is not the manufacturer of such Articles and therefore Aladdin Commercial makes NO EXPRESS OR IMPLIED WARRANTIES OF ANY KIND WITH RESPECT TO SUCH ARTICLES, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR PATENT OR OTHER INTELLECTUAL PROPERTY RIGHT INFRINGEMENT.

All Articles made by another manufacturer are warranted only to the extent of the manufacturer's express warranty to Aladdin Commercial, which Aladdin Commercial will provide at Buyer's request.

III. CLAIMS

All claims must be written and sent to Aladdin Commercial Claims Department, P.O. Box 800 / 235 Industrial Blvd., Chatsworth GA, 30705.

ALL CLAIMS FOR SURFACE DEFECTS OR VARIATIONS IN COLOR OR PATTERN MUST BE DELIVERED TO ALADDIN COMMERCIAL IN WRITING BEFORE THE ARTICLE IS INSTALLED.

Aladdin Commercial reserves the right to accept or reject any such claim in whole or in part, and Articles as to which a claim is accepted shall be shipped to Aladdin Commercial at Aladdin Commercial's expense. Aladdin Commercial will not, however, accept the return of any Article without the prior written approval from Aladdin Commercial.