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Quality Clauses			Affected Supplier
1	Right of Entry	Mohawk Industries and their customers reserve the right to perform an on-site inspection of the supplier's facility or visit the facility. Mohawk Industries will give reasonable notification to the supplier prior to the on-site inspection. The on-site inspection may include surveillance of the supplier's facilities, procedures, production methods, processes, and the supplier's Quality System. The Supplier shall furnish, at no cost, the necessary data as required by applicable drawings, Purchase Order, specifications, and inspection instructions to facilitate the on-site inspection.	All Suppliers
2	Record Retention	Supplier shall retain all records pertaining to material and manufacturing process, test and inspection for a minimum of 10 years or as required by the customer. Unless otherwise specified on the Purchase Order, the latest specifications revision in effect at the time the lot of raw material/parts was originally manufactured or processed shall apply. In the event a document has been superseded, the latest revision of the superseding document shall apply. changes to this requirement shall be addressed on the purchase order. Additional quality requirements may apply when referenced in the PO.	All Suppliers
3	Approval of Changes	Supplier shall notify organization of changes in product and/or process changes of suppliers, changes in manufacturing facilities or locations and where required obtain organization approval.	All Suppliers
4	Flow Down	Suppliers shall flow down the requirements listed on the purchase orders including customer requirements to supply chain.	All Suppliers
5	Qualified Personnel	When required by purchase orders personnel shall be qualified to specific process; ensuring that these persons are competent on the basis of appropriate education, training, or experience.	All Suppliers
6	Awareness	Supplier must be committed to the highest standards of ethics and business conduct. Supplier must comply with law, honor commitments, act in good faith, and be accountable. Supplier must strive to maintain full compliance with all laws and regulations applicable to the operation of the business and customer relations. Supplier must not offer, promise, authorize, or provide, directly or indirectly, anything of value (including business	All Suppliers

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		<p>gifts or courtesies) with the intent or effect of inducing anyone to engage in unfair business practices. Supplier will avoid involvement in activities that may be perceived as a conflict-of-interest. Supplier will respect the legitimate proprietary rights and intellectual property rights of customers and suppliers and take proper care to protect sensitive information, including confidential, proprietary and personal information. Supplier will support product safety by ensuring robust management of special requirements, critical items and key characteristics. If there are concerns with respect to product safety, supplier will communicate them to Mohawk Industries. If there is a concern at the suppliers premises with respect to safety during the manufacture of the product, supplier will notify its own employees of the concern and whenever possible, mitigate the concern. Supplier will ensure that employees and people working on its behalf are aware of:</p> <ul style="list-style-type: none"> • Their contribution to product or service conformity • Their contribution to product safety • The importance of ethical behavior 	
7	Amendments to PO/Processes/Activities	Changes to the requested purchase orders, processes, or activities that can affect the product are communicated with the organization.	All Suppliers
8	Traceability	All parts / material and applicable documents must be identified by a purchase order number, manufacturing lot or batch number by the supplier.	Test Labs / Outside Processing / Raw Material
9	Implement a Quality Management System	<p>Suppliers who do not maintain a quality system certified to AS9100 and/or ISO 9001 must maintain documented procedures, available in English that address the following:</p> <ul style="list-style-type: none"> • Contract / Purchase Order Review • Approval and Control of Suppliers and Vendors • Verification of Purchased Product • Preservation of Product • Inspection and Testing • Measuring and Monitoring of Product • Control of Nonconforming Product 	Outside Processing / Raw Material

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		<ul style="list-style-type: none"> • Identification and Traceability • Purchasing • Control of Manufacturing Processes • Control of Quality Records • Internal Audit • Training • Notification of changes in management representatives and changes in manufacturing location, equipment, etc. that require new or change of product first article inspections according to AS9102. 	
10	Test Reports	When test reports are part of the process the supplier is responsible for providing such reports to the organization.	Test Labs / Outside Processing / Raw Material
11	Certificate of conformance (COC) or Certificate of Acceptance (COA)	All orders require a COA or COC	Outside Processing / Raw Material
12	Sample Planning	<p>When inspecting the product, the supplier is responsible for inspecting the product either at a 100% or using a sampling plan. Supplier is expected to process any sampling plan inspection as per the following:</p> <p>Select the samples at random throughout the batch.</p> <p>Reject the product when identified as nonconforming.</p> <p>Increase the sampling as nonconformance's increase</p>	Outside Processing / Raw Material
13	Non-Conforming Product	If the product is identified as nonconforming after it has been shipped, the supplier shall provide notification of such escape. Additionally, supplier shall control nonconforming product to prevent the product from leaving the facility, unless otherwise approved in writing. Notify the organization of any nonconformance related to the processes, product, or service and obtain approval for their disposition when it is determined that the customer product is affected and when processing customer property.	Test Labs / Outside Processing / Raw Material

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14	Counterfeit Prevention	Counterfeit Prevention of components or any other type of product, where here is a potential for counterfeiting, should only be purchased from the Original Equipment Manufacturer (OEM) or a franchised distributor of the OEM. The Original Equipment Manufacturer (OEM) or a franchised distributor of the OEM, should provide, with the shipment a Certificate of Conformance, certifying that the component or material provided is the part number being procured on the Purchase Order. A Certificate of Conformance is used to establish traceability to the OEM. It is not recommended that electronic components or any other type of product, where there is a potential for counterfeiting, be purchased from a broker that is not a franchise distributor. In the event such a purchase should be made, it is the responsibility of the supplier to assure that the proper certifications are available, to provide traceability to the OEM.	Test Labs / Outside Processing / Raw Material
15	Monitoring of Suppliers	Mohawk Industries will rate suppliers based on Quality and On-Time Delivery. Suppliers must maintain a 95% minimum acceptance level. Suppliers that fail to perform in these areas may receive corrective actions and may be considered for probation or removal from Mohawk Industries Approved Supplier List.	Outside Processing / Raw Material
16	Calibration	For all calibration services, all gages, instruments and services must be calibrated using standards traceable to National Institute of Standards and/or ISO 17025. A calibration / verification report or certificate shall be submitted.	Test Labs / Outside Processing / Raw Material
17	Prevent Foreign Object Debris	Supplier is required to establish and maintain a Foreign Object Debris (FOD) prevention program that employs appropriate housekeeping practices to assure timely detection and removal of residue/debris generated, during operations and normal daily tasks.	Test Labs / Outside Processing / Raw Material
18	Authority Delegation	Verification and approval of test reports/chemical analysis is applied to all suppliers of raw material and services. Acceptance of their purchase order indicates acceptance of these responsibilities.	Test Labs / Outside Processing / Raw Material
19	ITAR/DFAR/DPAS	When ITAR/DFAR/DPAS are communicated to the supplier, the supplier has the responsibility to control such order and document information.	Test Labs / Outside Processing / Raw Material