

## There are Two Methods of Installation Suitable for LVT/LVP Vinyl Flooring

The installation method used is dependent upon the day-to-day activities and the overall floor dimensions.

1. Releasable Full Spread Installation Method using manufacturer-approved, pressure-sensitive adhesive.
2. Permanent Full Spread Installation Method (*must be used for "special needs" installations, all new construction and cold crack warranty jobs*).

**NOTE: If you elect to permanently install your Quick-Step residential flooring using this method as opposed to the Releasable Installation Method with manufacturer-approved, pressure-sensitive adhesive, labor rates exceeding residential releasable adhesive and underlayment removal will not be covered.**

## Releasable Full Spread Installation Method using Manufacturer-Approved Pressure-Sensitive Adhesive Materials Required for Installation

- Manufacturer-approved pressure-sensitive adhesive
- Hand seam roller/wallpaper roller
- Manufacturer-approved premium seam bond
- Acrylic double face tape for vinyl floors
- 3/8-inch short nap paint roller
- Sharp utility knife/extra blades
- Straight edge
- Push broom
- Manufacturer-approved acrylic latex primer (*if priming the floor is necessary*)

**NOTE: The manufacturer will not be held responsible for problems that may arise from alternative adhesives. Please contact the adhesives' manufacturer with issues.**

**NOTE: The manufacturer will not be held responsible for problems that may arise from alternative seam sealers. Please contact the seam sealer's manufacturer with issues.**

**NOTE: We recommend placing a single order for all cartons required for larger installations and commercial flooring projects.**

### Asbestos Warning

**Warning! DO NOT MECHANICALLY CHIP OR PULVERIZE EXISTING PREVIOUSLY INSTALLED RESILIENT FLOORING, BACKING, LINING FELT, ASPHALTIC "CUTBACK" ADHESIVES OR OTHER ADHESIVES.** Previously installed resilient floor covering products and the asphaltic or cutback adhesives used to install them may contain either **asbestos fibers** and/or **crystalline silica**. Avoid creating dust. Inhalation of asbestos or crystalline dust is a cancer and respiratory tract hazard. Smoking by individuals exposed to asbestos fibers greatly increases the risk of seriously bodily harm. Unless you are positive that installed product is a non-asbestos containing material, you must presume it contains asbestos. Regulations may require that the material be tested to determine asbestos content and may govern the removal and disposal of material. See current edition of the Resilient Floor Covering Institute (RFCI) publication "Recommended Work Practices for Removal of Resilient Floor Coverings," for detailed information and instructions on removing all resilient covering structures.

## Underlayments

The manufacturer's LVT/LVP vinyl flooring products can be installed directly over most existing floor coverings, EXCLUDING carpet (*including needle felt*), floating laminate, floating floor systems, Luan and cushioned vinyl flooring. You may install directly over ceramic (*well-bonded with a skim coat and Terrazzo (well-bonded)*), solid PVC, VCT (*well-bonded, on and above grade*), provided they are installed over a wooden subfloor. Any resilient tile installed below grade must be removed, as well as the adhesive, prior to installing your new floor.

**NOTE: Do not use chemical adhesive removers to remove existing adhesive.**

### Wood Underlayments

Wood subfloor systems require a double-layer construction. The top layer must be underlayment grade, as specified and warranted by the manufacturer. Always fasten underlayment in accordance with the manufacturer's recommendations. Any failure of the flooring because of the underlayment is NOT the responsibility of the manufacturer.

- A moisture test is required using a pin-type moisture meter. The moisture content must not exceed 14%.
- Wood subfloors must be structurally sound and in compliance with local building codes.
- Double-layered, APA-rated wood subfloors should be a minimum 1 inch total thickness, with a least 18 inches well-ventilated air space beneath.
- Insulate and protect crawl space with a 6-mil vapor barrier.
- It is recommended that your chosen APA underlayment be designed for installation under resilient flooring and carry a written warranty.
- Underlayment can only correct minor deficiencies in the subfloor while providing a smooth, sound surface on which to adhere the resilient flooring.
- Always follow the underlayment manufacturer's installation instructions.
- Wood subfloors directly fastened to concrete, or sleeper construction, are not recommended.

- APA-rated Sturd-I-Floor panels are designed as combination underlayment/subfloor and are designed for carpet only. Installing this resilient flooring over Sturd-I-Floor panels would require installation of a minimum 1/4-inch underlayment on top of the Sturd-I-Floor subfloor.
- This resilient flooring is not recommended directly over fire-retardant treated plywood or preservative treated plywood. The materials used to treat the plywood may cause problems with adhesive bonding. An additional layer of APA-rated 1/4-inch thick underlayment should be installed over top any treated subfloor.

#### OSB

- OSB panels and joints must be fastened and reinforced according to manufacturer's instructions. Completely sand the floor with a floor sander, so that the floor is smooth and flat.
- The sanded OSB surface must be primed using the manufacturer-approved acrylic latex primer.

**NOTE: The chips in OSB overlap. Without sanding properly, OSB has high and low spots throughout the floor that could telegraph through the vinyl.**

#### Particle Board

- Particle board underlayment panels must be underlayment grade, as specified and warranted by the manufacturer.
- Surface must be primed using the manufacturer-approved acrylic latex primer.

**NOTE: Perform moisture tests using a reliable moisture meter in multiple locations. Moisture readings should never exceed 14% for plywood, OSB, particle board, chipboard, or solid hardwood subfloors. If moisture readings exceed 14%, conditions must be corrected at the job site before installing the flooring.**

#### Resilient Floor Covering as an Underlayment

- Must be single-layered, non-cushioned backed, fully adhered, and smooth.
- Must show no signs of moisture or alkalinity.
- Wax, polish, grease and grime must be removed.
- Cuts, cracks, gouges, dents and other irregularities in the existing floor covering must be repaired or replaced.

**NOTE: The responsibility of determining if the existing flooring is suitable to be installed over rests solely with the installer/flooring contractor on site. If there is any doubt as to suitability, the existing flooring should be removed, or an acceptable underlayment installed over it. Installations over existing resilient flooring may be more susceptible to indentation.**

#### Concrete

New and existing concrete subfloors should meet the guidelines of the latest edition of ACI 302 and ASTM F 710, "Standard Practice for Preparing Concrete Floors to Receive Resilient Flooring" available from the American Society for Testing and Materials (ASTM).

Moisture levels of concrete slabs before, during and after installation must be 8 lbs. or less per 1,000 square feet per 24 hours using an anhydrous calcium chloride test according to ASTM F1869 and pH must be between 5.0 and 9.0; or, if using ASTM F2170 in-situ probes, should be less than 90% RH (*relative humidity*). Three tests should be conducted for areas up to 1,000 sq. ft. One additional test, for each additional 1,000 sq. ft. Always measure, record and keep your testing results.

- Never use liquid adhesive remover or solvent cleaners for removing old adhesive residue or other substances on the substrate; their use will cause future failures in the new flooring.
- On or below-grade slabs must have an effective vapor retarder directly under the slab.
- Concrete floors shall be flat and smooth within 3/16-inch over a 10-foot span.
- F-Number System: Overall values of FF 36/ FL 20 may be appropriate for resilient floor coverings.
- Glossy or waxed floors may require a higher value FF 75/ FL 50 to prevent telegraphing issues.

#### Old Adhesive Residue

- If the adhesive is asphalt-based (*cutback*) or any other type of adhesive is present, it must be dealt with in one of two ways:
  1. It may be mechanically removed, using methods such as bead blasting or scarifying, using a licensed professional contractor (*See Asbestos Warning above*).
  2. A Portland-based, self-leveling underlayment may be applied over it. Check with the underlayment manufacturer for suitability, application instructions, and warranties.

**NOTE: Never use solvents or citrus adhesive removers to remove old adhesive residue. Solvent residue left in and on the subfloor will affect the bond between the new adhesive and the new floor covering.**

#### Other Approved Underlayments

- Self-leveling and patching compounds (*latex-fortified, Portland cement-based only*).
- Radiant heat floors (*not exceeding 85°F [29°C] and approved by the manufacturer for the use of their product with resilient vinyl flooring applications*).
- Gypcrete can be utilized when necessary due to radiant heat and in high-rise buildings. Gypcrete must be sealed using manufacturer-approved acrylic latex primer to stabilize the surface for adhesive bond. All issues with gypcrete cracking, crumbling, powdering and resulting in the release of adhesive bond are NOT warranted by the manufacturer.

## Storage & Handling

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- No product acclimation is required if the product temperature is between 45°F and 115°F (7°C and 46°C). Room temperature conditions must be controlled between 45°F and 115°F (7°C and 46°C) 48 hours before, during and 48 hours after installation.
- Always store and transport rigid luxury vinyl flooring on a flat surface in neat stacks to prevent warping. Never store the cartons upright or in moist, dusty rooms or in places with extreme temperatures. Cartons should be evenly stacked and away from any heating/cooling ducts or direct sunlight.
- Installation in enclosed three-season rooms: acclimate product and room between 55°F and 85°F (13-29°C) for 48 hours prior, during and 48 hours after installation is complete. Maximum installation span for three-season rooms is 40 feet x 40 feet (12.2 m x 12.2 m) with a 1/2-inch (13 mm) minimum expansion for the perimeter or all vertical objects.

## Subfloor & Wall/Door Preparation

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- Floor must be clean, smooth, flat and dry. Remove all foreign substances such as wax, grease, dirt, construction markings and contaminants, and any substance or chemical that would interfere with a good bond. Fill all holes and cracks with a latex-fortified, Portland cement-based patching compound. Sand high spots to eliminate the possibility of telegraphing. Prime floor if needed with a manufacturer-approved latex primer to prevent over absorption of adhesives, dust containment, and to ensure a better bond of the adhesive to the subfloor.
- Any unevenness of more than 1/8-inch over a 10-foot span (3 mm over a length of 3 m) must be leveled out. Remove bumps in the subfloor by sanding or scraping. The same applies to unevenness of more than 1/32-inch over a length of 1 foot (1 mm over a length of 30 cm).
- Fill any low spots in the subfloor and cracks or gaps 3/16-inch (4 mm) in width or greater with a Portland cement leveling compound.
- Ceramic tile and embossed flooring exceeding the above requirements will require skim coating with a Portland cement-based patch to avoid bottom up pattern telegraphing.
- Remove any existing floor molding. Removal of wall baseboards is optional, providing quarter round is installed to cover the required expansion gap.
- Undercut doorjamb, allowing the rigid luxury vinyl flooring to slip under doorjamb/case molding.
- Sweep the subfloor clean. The floor must also be free of all contaminants.

## Job Site Conditions

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- It is recommended that resilient floor covering installation shall not begin until all other trades are completed.
- Areas to receive flooring shall be clean and fully enclosed. Temperature range of 45°F and 115°F (7°C and 46°C) should be maintained during, before and after the installation.
- Adhesive working and open times vary based on job conditions, substrate, temperature and humidity.

### Temperature - Radiant Heat

- Radiant-heated substrates must never exceed 85°F (29°C) surface temperature.
- Several days prior to installing resilient products over newly constructed radiant-heated systems, make sure the radiant system has been on and operating at maximum temperature to reduce residual moisture within the concrete.
- Three days prior to installation, lower the temperature to 65°F (18°C), and 24 hours after installation, gradually increase the temperature in increments of 5°F.
- After continuous operation of the radiant system, ensure the surface of the floor does not exceed 85°F (29°C).

## Glue Down Installation

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When using planks/tiles from two or more cartons, check to be sure all pattern and lot numbers are the same to ensure proper color match. On larger installations, open several cartons and mix them as they are installed to help blend any slight shade differences from one carton to the next.

Products with directional arrows on the back should be installed with the arrows all pointing in the same direction, unless you are installing custom layouts.

Before installing the material, plan the layout so plank/tile joints fall at least 6 inches (15 cm) away from subfloor and underlayment joints. Find the center point in the room. Divide the room into equal quadrants by marking two perpendicular lines on the subfloor, intersecting at the center point. Depending on your layout, you may also start your row along a wall. Since walls are not always straight, snap a chalk line. Do not install over expansion joints.

### Step 1

- Apply manufacturer-approved pressure-sensitive adhesive with a 3/8-inch roller and allow to dry to the touch before installing floor. Don't install in wet adhesive. Only spread as much adhesive as you can cover within two hours, depending on temperature and humidity.
- Install all planks/tiles with directional arrows pointing in the same direction. Install the field area first.
- Apply adhesive as noted in Step 1 to the remaining portion of the room. Allow adhesive to dry and complete the installation.

**NOTE: With a push broom, work out air bubbles by pushing broom towards outer walls.**

**NOTE: Drying time will vary depending on substrate porosity and ambient temperature and humidity.**

**NOTE: DO NOT wash or scrub the new flooring for at least five days after the installation. This will allow planks/tiles to properly seat in the adhesive and prevent excess moisture from interfering with the adhesive bond.**

**CAUTION: Planks/tiles may be walked on immediately; however, the floor should be protected with plywood when moving heavy furniture and appliances back into the room.**

## Care & Maintenance

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To help protect and keep your floor clean, follow these proper care and maintenance guidelines:

### Preventative Maintenance

- Prevent indentations and scratches by using non-staining floor protectors on the legs of chairs, appliances and all heavy furniture. Floor protectors should be at least one-inch in diameter.
- Do not flood the floor or subject it to standing water.
- Protect your floor from tracked-in dirt by using mats at all outside entrances. Mats should have a non-rubberized backing and be marked as non-staining.
- Avoid tracking in tar or asphalt from driveways.
- Avoid high heel shoes on your floor, as they can cause permanent indentations.
- Protect your floors against burns. Burns from cigarettes, matches or other extremely hot items can cause permanent damage.
- Avoid exposure to direct sunlight for prolonged periods, as this can cause discoloration.

### Cleaning & Maintenance

- Sweep the floor regularly with a soft-bristle broom to remove loose dirt.
- Wash the floor with non-abrasive, neutral PH floor cleaner.
- For everyday maintenance, a mop moistened with warm water will suffice.
- Spills should be cleaned up immediately.

### **DO NOT use the following on your vinyl floor**

- Soap-based detergents
- Abrasive or mop-and-shine products
- Floor wax
- Vacuum cleaners with a rotating beater bar
- Ammonia
- Bleach solution greater than 3%

**NOTE: Always read the cautionary information on all cleaners prior to use.**

**NOTE: Never push, pull or drag furniture, appliances or other items across the floor. When moving furniture or heavy items, always lift and carry the items. To minimize the risks of scratches and gouges when moving heavy objects, place plywood underlayment between the flooring and the object to be moved.**

## How to Treat Stains, Spills & Scuffs

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Follow the remedies in order. Unless instructed otherwise, use a clean, white cloth or towel with products recommended for the manufacturer's LVT flooring. Always rinse the affected area with clean water after treatment.

### Stain or Spill:

Acids, alkalis, blood, ketchup, mustard, food, fruit, fruit juices, candy, cleaners, strong soaps, dye, dye markings, urine and feces, grass, iodine, mercurochrome and rust.

### Remedy:

- First, remove as much solid material as possible.
- Scrub the area with cleaner at full strength.
- Rub the area with isopropyl alcohol.
- If the rust stain does not respond, use lemon juice or a cream of tartar solution.

### Paint and Solvent Spills:

Dry cleaning fluids, lacquer and latex paint, nail polish, solvents, oil-based paints, wood stains and varnish.

### Remedy:

- If the substance is dry, gently peel it from the floor. Avoid sharp instruments that could scratch the floor.
- Scrub the area with non-abrasive cleaner.
- Rub lightly with odorless mineral spirits or paint thinner.

**NOTE: DO NOT USE ACETONE OR NAIL POLISH REMOVER!**

### Substances that Won't Wipe Up:

Adhesives, chewing gum, oil, grease, candle wax and tar.

**Remedy:**

- First, remove as much solid material as possible.
- Carefully remove excess with a spoon or fingernail.
- Scrub the area with non-abrasive cleaner.
- Rub lightly with odorless mineral spirits, isopropyl alcohol or lighter fluids.

**Scuffs & Smudges:**

Rubber heel marks, shoe polish, scuffs and smudges.

**Remedy:**

- Rub the scuff with fingertip, rubber will come right off. The friction from the rubbing will remove rubber.
- Scrub the area with non-abrasive cleaner.
- Rub lightly with isopropyl alcohol or lighter fluid.

***CAUTION! Isopropyl alcohol, lighter fluid, odorless mineral spirits and paint thinner are flammable solvents. Carefully read and follow cautionary information on their respective labels. Keep traffic off treated area for 30 minutes.***

## Materials Required for Installation

- Manufacturer-approved pressure-sensitive adhesive
- Hand seam roller/wallpaper roller
- Manufacturer-approved premium seam bond
- New 1/16 x 1/32 x 1/32-inch U shaped notch trowel
- Acrylic double face tape for vinyl floors
- Sharp utility knife/extra blades
- Straight edge
- Push broom
- Manufacturer-approved acrylic latex primer (*if priming the floor is necessary*)

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- The sanded OSB surface must be primed using the manufacturer-approved acrylic latex primer.

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### Temperature - Radiant Heat

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- Several days prior to installing resilient products over newly constructed radiant-heated systems, make sure the radiant system has been on and operating at maximum temperature to reduce residual moisture within the concrete.
- Three days prior to installation, lower the temperature to 65°F (*18°C*), and 24 hours after installation, gradually increase the temperature in increments of 5°F.
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## Glue Down Installation

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Products with directional arrows on the back should be installed with the arrows all pointing in the same direction, unless you are installing custom layouts.

Before installing the material, plan the layout so plank/tile joints fall at least 6 inches (*15 cm*) away from subfloor and underlayment joints. Find the center point in the room. Divide the room into equal quadrants by marking two perpendicular lines on the subfloor, intersecting at the center point. Depending on your layout, you may also start your row along a wall. Since walls are not always straight, snap a chalk line. Do not install over expansion joints.

## Application

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A trowel application method is necessary using a new 1/16 x 1/32 x 1/32-inch U notched trowel to achieve an even full-spread coating. Spread rate and drying time of the adhesive will depend on the porosity and texture of the substrates and the ambient temperature, humidity, and air flow. Once the coating has dried, it must be kept clean and avoid any contact with other surfaces until ready to begin the bonding process.

Do not spread more adhesive than can be covered in a 4-hour period after the adhesive has dried.

## Bonding

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Once the adhesive has completely dried, carefully position the flooring to achieve a precise fit and proper alignment before securing. Once in place, use a hand roller to secure the LVT in place. When the tiles or planks are down, roll the entire assembly in both directions with 100-lb. roller to achieve full adhesive contact.

**NOTE: After the assembly is rolled, re-positioning is usually not possible. Clean up spills and drips with a clean cloth dampened with water. Dry adhesive may require the use of an appropriate solvent cleaner.**

**NOTE: Normal traffic on flooring installations may resume as soon as the installation is completed. Wait at least 72 hours before full cleaning.**



## Care & Maintenance

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To help protect and keep your floor clean, follow these proper care and maintenance guidelines:

### Preventative Maintenance

- Prevent indentations and scratches by using non-staining floor protectors on the legs of chairs, appliances and all heavy furniture. Floor protectors should be at least one-inch in diameter.
- Do not flood the floor or subject it to standing water.
- Protect your floor from tracked-in dirt by using mats at all outside entrances. Mats should have a non-rubberized backing and be marked as non-staining.
- Avoid tracking in tar or asphalt from driveways.
- Avoid high heel shoes on your floor, as they can cause permanent indentations.
- Protect your floors against burns. Burns from cigarettes, matches or other extremely hot items can cause permanent damage.
- Avoid exposure to direct sunlight for prolonged periods, as this can cause discoloration.

### Cleaning & Maintenance

- Sweep the floor regularly with a soft-bristle broom to remove loose dirt.
- Wash the floor with non-abrasive, neutral PH floor cleaner.
- For everyday maintenance, a mop moistened with warm water will suffice.
- Spills should be cleaned up immediately.

### **DO NOT use the following on your vinyl floor**

- Soap-based detergents
- Abrasive or mop-and-shine products
- Floor wax
- Vacuum cleaners with a rotating beater bar
- Ammonia
- Bleach solution greater than 3%

**NOTE: Always read the cautionary information on all cleaners prior to use.**

**NOTE: Never push, pull or drag furniture, appliances or other items across the floor. When moving furniture or heavy items, always lift and carry the items. To minimize the risks of scratches and gouges when moving heavy objects, place plywood underlayment between the flooring and the object to be moved.**

## How to Treat Stains, Spills & Scuffs

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Follow the remedies in order. Unless instructed otherwise, use a clean, white cloth or towel with products recommended for the manufacturer's LVT flooring. Always rinse the affected area with clean water after treatment.

### **Stain or Spill:**

Acids, alkalis, blood, ketchup, mustard, food, fruit, fruit juices, candy, cleaners, strong soaps, dye, dye markings, urine and feces, grass, iodine, mercurochrome and rust.

### **Remedy:**

- First, remove as much solid material as possible.
- Scrub the area with cleaner at full strength.
- Rub the area with isopropyl alcohol.
- If rust stain does not respond, use lemon juice or a cream of tartar solution.

### **Paint & Solvent Spills:**

Dry cleaning fluids, lacquer and latex paint, nail polish, solvents, oil-based paints, wood stains and varnish.

### **Remedy:**

- If substance is dry, gently peel it from the floor. Avoid sharp instruments that could scratch the floor.
- Scrub the area with non-abrasive cleaner.
- Rub lightly with odorless mineral spirits or paint thinner.

**NOTE: DO NOT USE ACETONE OR NAIL POLISH REMOVER!**

**Substances That Won't Wipe Up:**

Adhesives, chewing gum, oil, grease, candle wax and tar.

**Remedy:**

- First, remove as much solid material as possible.
- Carefully remove excess with a spoon or fingernail.
- Scrub the area with non-abrasive cleaner.
- Rub lightly with odorless mineral spirits, isopropyl alcohol or lighter fluids.

**Scuffs & Smudges:**

Rubber heel marks, shoe polish, scuffs and smudges.

**Remedy:**

- Rub the scuff with fingertip, rubber will come right off. The friction from the rubbing will remove rubber.
- Scrub the area with non-abrasive cleaner.
- Rub lightly with isopropyl alcohol or lighter fluid.

***CAUTION! Isopropyl alcohol, lighter fluid, odorless mineral spirits and paint thinner are flammable solvents. Carefully read and follow cautionary information on their respective labels. Keep traffic off treated area for 30 minutes.***