VERSATECH SHEET VINYL LIMITED WARRANTIES

Mohawk warrants fiberglass cushion sheet vinyl flooring for defects in material and/or workmanship that relate to manufacturing defects; contraction and expansion; curls, cracks, rips, tears, gouges; moisture; mold and mildew; scuffs; household stains; yellowing stains; and wear in accordance with the terms of these warranties and during the stated period of the warranty:

VersaTech Vinyl Flooring Limited Warranty Periods

PRODUCT	THICKNESS	WEAR LAYER	RESIDENTIAL WARRANTY	LIGHT COMMERCIAL WARRANTY	ANTIMICROBIAL
Fleming	45 mil	5 mil	3 Years	N/A	N
Fieldcrest	55 mil	10 mil	5 Years	N/A	N
Rosemore Rowe	55 mil	10 mil	5 Years	N/A	N
Gateway	65 mil	10 mil	10 Years	N/A	N
Callahan Cove	65 mil	12 mil	15 Years	N/A	N
Elan Peak	80 mil	10 mil	10 Years	N/A	N
Aspen Harvest	80 mil	12 mil	15 Years	N/A	N
Wynn Point	100 mil	12 mil	15 Years	N/A	N
Genial Crest	120 mil	16 mil	20 Years	10 Years	Y

Roll Program Vinyl Flooring Limited Warranty Periods

PRODUCT	THICKNESS	WEAR LAYER	RESIDENTIAL WARRANTY	LIGHT COMMERCIAL WARRANTY	ANTIMICROBIAL
Hampton Heights	140 mil	8 mil	7 Years	N/A	N
Tempris	90 mil	8 mil	7 Years	N/A	N

LIMITED RESIDENTIAL WARRANTIES

Manufacturing Defects Warranty
Ensures that during the period of the warranty, your floor will be free from manufacturing defects.

Contraction & Expansion Resistant Warranty
Ensures that your floor will resist contraction and expansion, excluding areas of extreme localized temperature variations.

Curl-Crack-Rip-Tear-Gouge Resistant Warranty
Ensures that your floor will resist curling, cracks, rips, tears, or gouges from normal household use[1] or light commercial use and proper maintenance.

Cold Crack Warranty
Ensures that your floor will not cold crack when properly stored, tensioned, and installed according to the recommended VersaTech Sheet Vinyl installation procedures.

Waterproof Warranty
Ensures that during the period of the warranty, the flooring will be 100% waterproof and the structural integrity of the floor will not be significantly diminished by exposure to water.

Mold & Mildew Resistant Warranty
Ensures that your floor will resist the effects of mold, mildew, and/or alkaline substances.[2]

Household Stain Resistant Warranty
Ensures that your floor will not permanently stain from common household products, excluding permanent marker, permanent dyes, and finishing stains.

Yellowing Stain Resistant Warranty *(on products with a polyurethane lacquer)*
Ensures that your floor will not permanently stain or yellow from foot traffic, including asphalt track-off.[3]

Wear Resistance Warranty
Ensures your floor will not wear through the wear layer under normal household conditions and proper maintenance.[4]

Antimicrobial Protection
Warrants that the antimicrobial product protection on the top surface will not wash off from proper care and cleaning.

[1] "Normal household use" is defined as common daily activities in the home, excluding pet damage such as chewing, digging, clawing, etc.
[2] A floor discolored due to mold or mildew growth will be replaced only one time. If the replacement floor fails in the same manner, the site conditions may not be acceptable for the installation of sheet vinyl.
[3] A floor discolored due to asphalt track-off will be replaced only one time. If the replacement floor fails in the same manner, the site conditions may not be acceptable for the installation of sheet vinyl.
[4] "Wear-through" is defined as complete loss of the wear layer so that the printed pattern or design is altered. Gloss reduction is not considered wear and is not covered by this warranty.

Obligations of Owner

Owner must submit notice of all claims under these warranties to the retailer within the specified warranty period. Claims must be submitted in writing.

General Terms and Exclusions

Mohawk Sheet Vinyl Flooring is warranted as indicated above in continuous climate-controlled interior environments. The following general terms and conditions apply. If you have questions regarding the warranty information, please contact your retailer or Mohawk sales representative.

1. These warranties apply to Mohawk Sheet Vinyl Flooring when installed and maintained in accordance with our most recent installation and maintenance procedures. For the most up-to-date procedures, please visit www.mohawkflooring.com. The original owner agrees to provide proof of compliance with recommended installation and maintenance procedures when a claim is filed.
2. These warranties apply only to the original owner and the first installation of the product and are nontransferable. The "original owner" is the person stated as the buyer on the purchase document*(s)*. This warranty applies only to first quality Mohawk Sheet Vinyl Flooring purchases.
3. Understand that Mohawk warrants the first quality products — which are used only for recommended Builder + Multifamily use — will perform properly for the stated warranty period when installed in accordance with Mohawk Builder + Multifamily Installation Guide over approved substrates and underlayments and using the recommended adhesives and seam bonds/sealers. The warranty period, when valid, begins on the date of the original installation.
4. Mohawk will, at its option, repair or replace product not meeting the above listed warranties. When replacement of the flooring is made, only new material from the current product range at the time of the claim will be supplied by the distributor or retailer. There will be no other form of compensation. Mohawk's responsibility under this warranty only applies to hidden defects that were not visible before or during the installation of the Mohawk Sheet Vinyl Floor. Material installed with visible defects is considered accepted by the owner.
5. These warranties do not apply to Mohawk Sheet Vinyl Flooring that has been subject to abnormal use or conditions or abused in any way. "Abnormal use or conditions" includes, but is not limited to, damage from plumbing or appliance leaks, storms, or floods; damage from smoke, fire, or other casualty events; and damage caused by negligence or improper alterations of the original manufactured product. "Abuse" is any use of the flooring that is unreasonable considering the normal and expected uses of Mohawk Sheet Vinyl Flooring in a residential or light commercial environment. The feet of furniture must always be covered with appropriate protective material. Chairs, sofas, or furniture with castors must be fitted with soft rubber wheels and placed on an adequate protective mat or be placed in protective castor cups.[5]
6. Walk-off mats must be placed at all exterior entrances to protect Mohawk Sheet Vinyl Flooring from soil, grit, deicers, asphalt sealers, and other contaminants capable of damaging Mohawk Sheet Vinyl Flooring. Suitable walk-off mats should contain both soft and firm fibers to facilitate removal of wet or solid contaminants from shoe soles. An extra set of walk-off mats should be available for each entrance so the mats can be replaced and cleaned weekly during routine maintenance or more often, depending upon site and weather condition. This routine will prevent walk-off mats from becoming the source of tracked-on contaminants. Walk-off mats should be large enough to allow adequate soil removal.
7. These warranties do not apply to damage from exposure to extreme heat or sunlight exposure, dryness, or stains as a result of chemical or industrial products *(other than recommended cleaning products)*. Window coverings should be used during periods of intense sunlight to avoid intense heating of flooring product.
8. These warranties exclude damage caused by hydrostatic pressure *(water or moisture under the floor that is transmitted to the surface through exerted pressure)* or other conditions that result in water or moisture below the floor.
9. Material must be checked carefully for defects before and during installation and under sufficient lighting. Products with visible defects must not be installed under any circumstances. The retailer must be informed in writing of such defects within 15 days. After this time has elapsed, no further claims will be accepted. Color and gloss issues resulting from material added to an existing installation at a later date and non-warranty-related repairs are excluded from coverage.
10. Antimicrobial protection is effective against certain common bacteria that cause stains, odors, and product degradation. Antimicrobial protection is not designed to protect users from disease-causing bacteria.
11. Mohawk disclaims liability for any sickness or death caused by microbes on the flooring surface or any associated medical expenses. Antimicrobial product protection is limited to the top surface of the product itself and does not protect against disease-causing bacteria.

[5] Mohawk does not recommend the use of casters on any flooring without appropriate chair pads.

12. In the event of an antimicrobial warranty claim, Mohawk may examine the product and determine the extent to which the protection has been diminished.

13. ALL IMPLIED WARRANTIES WHICH MAY ARISE BY IMPLICATION OF LAW OR APPLICATION OF COURSE OF DEALING OR USAGE OF TRADE — INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE — ARE EXPRESSLY EXCLUDED. NO WARRANTIES — EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE — EXTEND BEYOND THOSE EXPRESSLY SET FORTH IN THIS WARRANTY BROCHURE, AND ALL SUCH WARRANTIES ARE EXPRESSLY DISCLAIMED. By "implied warranties," Mohawk means warranties that the law presumes to have been given by the seller even though they are not set out in writing. PLEASE NOTE: Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply to the original owner.

Light Commercial Defined

1. Mohawk warrants only first quality products for recommended light commercial use, such as those outlined in the Application Chart. Warranted products will perform properly for the stated warranty period when installed in accordance with Mohawk LVT Installation Guides over approved substrates and underlayments, using the recommended adhesives if applicable. The warranty period, when valid, begins on the date of the original installation.

   - "Light commercial use" is defined as use in environments that do not experience normal-to-heavy commercial traffic, such as those outlined in the Light Commercial Application Chart below. PLEASE NOTE, warranty exclusions apply with respect to casters and other rolling loads, due to the unusual characteristics of this type of wheeled traffic. For frequent or heavy rolling conditions, click-flooring products can be glued down to help reduce the risk of joint separation from rolling load traffic. Our warranty, however, still excludes any problems associated with rolling loads.
   - The intended applications include privately owned in-house businesses, such as daycare centers, doctors' and dentists' offices, barber shops, and beauty salons. For questions as to the type of use that is considered "light commercial," please contact Mohawk Technical Services prior to purchase and installation.

Light Commercial Application Chart

COMMERCIAL BUILDING TYPE	EXAMPLES OF COMMERCIAL BUSINESS TYPE	RECOMMENDED APPLICATION AREAS
HEALTHCARE	Medical Clinics, Retirement Centers, Doctors' Offices, Hospice Centers, Assisted Living Facilities	All Non-Required "Clean Room" Areas — Corridors, Patient Rooms, Lobbies, Waiting Rooms, Cafeterias, Exam Rooms, Common Areas
CORPORATE	Banks, Professional Offices	Offices, Hallways, Lobbies, Reception Areas, Bathrooms, Break Rooms, Conference Rooms
RETAIL	Retail Stores, Main Street Boutiques, Art Galleries, Bookstores, Coffee Shops, Dry Cleaners, Gift Shops, Jewelry Stores, Beauty Salons, Barber Shops	Dressing Rooms, Entire Store
MULTIFAMILY HOUSING	Apartments, Condos, Military Housing	Any Rooms (including Common Areas)
HOSPITALITY	Hotels, Motels, Restaurants	Guest Rooms, Lobbies, Hallways (excluding Commercial Kitchens)
EDUCATION	Daycares, Preschools, Elementary Schools, Secondary Learning Facilities, Universities, Libraries	Dorms, Common Areas, Cafeterias, Classrooms, Auditoriums, Libraries (excluding Gymnasiums)