



Commercial Resilient Homogeneous Sheet Flooring

CARE & MAINTENANCE

Medella Well, Medella Fleck and Medella Hues

Mohawk Group homogeneous resilient sheet flooring is designed for Light Commercial and Commercial use. Carefully determine what your floor's end-use traffic conditions will be to help you select which care and maintenance practice is best for your floor.

Please Avoid

- The use of detergents, abrasive cleaners or “mop and shine” products. These products may leave a residue on your floor or scratch the surface.
- Never use asphalt-saturated felt paper (roofing felt) to cover your resilient sheet floor.
- The use of Stiff bristled or highly abrasive brushes.
- Protect your floor by avoiding the use of brown and black pads.
- Walk-off mats with latex or rubber backing.

Helpful Tips

- Always use proper safety signage while working, especially during wet maintenance.
- Place walk-off mats/rugs outside every entrance of the building to capture soil and grit particles prior to entering the environment. We recommend mats without latex or rubber backing since these backings can cause permanent staining or discoloration.
- Protect the floor with plywood, heavy cardboard or Kraft paper during construction and while moving equipment and furniture. When moving heavy items/objects, always lift and never slide them across the surface of your resilient sheet flooring. (Never place the printed side of any material against the resilient sheet flooring.)
- Furniture legs should be equipped with large, non-staining, flat surface protectors or glides.
- After removing loose dirt and debris, use a damp mop and a properly diluted neutral pH floor cleaner for daily maintenance. Do not use an excessive amount of liquid.
- Remove scuffs and any adhesive smears with a clean white cloth dampened with mineral spirits or denatured alcohol, while being careful to avoid contaminating the seam areas. Immediately clean the area using a neutral pH floor cleaner to remove any residue remaining from the mineral spirits.



- When using disinfectants, always follow manufacturer's instructions for use to avoid slippery conditions and possible discoloration.
- A soft bristle scrubbing brush may be used in place of a pad to remove dirt and residue. Do not use stiff-bristled or highly abrasive brushes.
- Remember to use a clean mop head. Rinse the mop head often to remove soil particles and build up. Replace rinse water frequently to keep it clean.

Please Note: Before performing Initial Cleaning, please refer to the chart below and wait accordingly.

| ADHESIVE | INITIAL MAINTENANCE TIMELINE |
|------------|---|
| M95 | Wet Maintenance can be performed after 48 hours |
| MS160 | Wet Maintenance can be performed after 48 hours |
| Total Bond | Wet Maintenance can be performed after 6 hours |

INITIAL MAINTENANCE

It is necessary to protect newly installed floors from construction soil, traffic and damage until they are ready for initial cleaning.

- Newly installed flooring should not be exposed to rolling load traffic for at least 72 hours when using M95 and 8 hours when using Total Bond. Heavy rolling loads are allowed immediately when using MS160 spray adhesive.
- When performing wet maintenance, always use proper signage and prohibit traffic until floor is completely dry.
- Remove any adhesive residue with a clean white cloth dampened with mineral spirits or denatured alcohol.

Light Soiling

- Remove all surface soil, debris sand and grit by dust mopping the floor, sweeping or vacuuming with a wet/dry vacuum.
- Damp mop with a properly diluted neutral pH cleaner on a regular or daily basis.
- Do not flood the floor when applying the solution.
- Allow the floor to be dry thoroughly before allowing traffic.

Heavy Soiling or Corrective Cleaning

- When necessary, after sweeping, dust mopping or vacuuming, scrub the floor using a rotary machine or auto scrubber (300 rpm or less) with a properly diluted neutral pH cleaner.
- Do not flood the floor when applying the solution.
- Scrub the floor with a 3M™ red pad or equivalent, for a light scrub.
- Use a 3M™ blue pad or equivalent, for a deep scrub.
- Allow the solution to remain on the floor for 5-10 minutes. Additional time may be necessary for heavily soiled areas.
- Thoroughly scrub the floor, passing slowing in each direction.
- The use of a soft bristle scrubbing brush is recommended to remove dirt and residue.



- Pick up the scrubbing solution with a wet vacuum or an auto scrubber.
- Rinse the entire floor surface with a clean water. Pick up rinse water with wet vacuum or an auto scrubber.
- Allow the floor to be dry thoroughly before allowing traffic.

ROUTINE CLEANING

Cleaning should be performed a minimum of once a day, depending on the application, type of traffic and hours of operation. Stains and spills should be wiped up immediately with a damp mop using a neutral pH cleaner. Rinse the affected area with clean water. Be sure to allow the floor to dry thoroughly before allowing traffic.

Light Soiling

- Remove all surface soil, debris sand and grit by dust mopping the floor, sweeping or vacuuming with a wet/dry vacuum.
- Sweep, dust mop or vacuum the floor to remove dust, dirt and debris.
- Damp mop the floor with a properly diluted neutral pH cleaner on a regular or daily basis.
- Allow the floor to dry thoroughly before allowing traffic.

Heavy Soiling or Corrective Cleaning

- Sweep, dust mop or vacuum the floor to remove dust, dirt and debris.
- Machine Scrub with an auto-scrubber or slow speed swing machine for heavy soiling and corrective cleaning.
- Do not flood the floor when applying the solution.
- When necessary, after sweeping, dust mopping or vacuuming, scrub the floor using a rotary machine or auto scrubber (300 rpm or less) with a properly diluted neutral pH cleaner.
- For a light scrub, scrub the floor with a 3M™ red pad or equivalent,
- For a deep scrub, use a 3M™ blue pad or equivalent.
- Allow the solution to remain on the floor for 5-10 minutes. Additional time may be necessary for heavily soiled areas.
- Thoroughly scrub the floor, passing slowing in each direction.
- The use of a soft bristle scrubbing brush is recommended to remove dirt and residue.
- Pick up the scrubbing solution with a wet vacuum or an auto scrubber.
- Rinse the entire floor surface with a clean water. Pick up rinse water with wet vacuum or an auto scrubber.
- Allow the floor to dry thoroughly before allowing traffic.

POLISH OPTIONAL MAINTENANCE

Polish is not required for Mohawk Group homogeneous resilient sheet, however polish will not negatively impact the performance of the floor. For facilities that choose to incorporate polish as part of their maintenance programs, please follow the steps below:



Initial Maintenance

- Sweep, dust mop or vacuum the floor to remove dust, dirt and debris.
- Damp mop the floor with a properly diluted neutral pH cleaner.
- Remove any adhesive residue with a clean white cloth dampened with mineral spirits or denatured alcohol.
- The floor must be thoroughly scrubbed with a properly diluted sodium hydroxide-containing floor stripper such as Spartan Chemical Corporation's Square One™, using a rotary machine (300 rpm or less), equipped with a 3M blue scrubbing pad or equivalent brush or pad. Strippers should have a formulated sodium hydroxide (NaOH) concentration of 1% by weight or greater. Dilution rates should not exceed 1:4.

Note: Subsequent stripping of previously applied polish does not require the use of sodium hydroxide-containing strippers.

- Apply 3 to 5 coats of a high-quality commercial grade floor polish.
- In areas where the flooring will be exposed to heavy traffic and/or staining agents, we recommend applying 1 or 2 coats of a commercial grade, stain resistant sealer, prior to the application of polish.

Light Soiling

- Remove all surface soil, debris, sand and grit by dust mopping, sweeping or vacuuming the floor with a wet/dry vacuum.
- Damp mop the floor with a properly diluted neutral pH cleaner on a regular or daily basis.
- Allow the floor to dry thoroughly before allowing traffic.

Heavy Soiling or Corrective Cleaning

- When necessary, after sweeping, dust mopping or vacuuming, scrub the floor using a rotary machine or auto scrubber (300 rpm or less) with a properly diluted neutral pH cleaner.
- Do not flood the floor when applying the solution.
- For a light scrub, scrub the floor with a 3M™ red pad or equivalent.
- For a deep scrub, use a 3M™ blue pad or equivalent.
- Allow the solution to remain on the floor for 5-10 minutes. Additional time may be necessary for heavily soiled areas.
- Thoroughly scrub the floor, passing slowly in each direction.
- The use of a soft bristle scrubbing brush is recommended to remove dirt and residue.
- Pick up the scrubbing solution with a wet vacuum or an auto scrubber.
- Rinse the entire floor surface with a clean water. Pick up rinse water with wet vacuum or an auto scrubber.
- If needed, additional coats of floor polish may be applied. If there is sufficient base of polish remaining (3 to 5 coats), buff, spray buff or burnish to restore gloss.
- Allow the floor to dry thoroughly before allowing traffic.



Restorative Maintenance

- Mix stripping solution to the appropriate dilution, depending on floor finish buildup.
- Cordon off areas to be stripped and apply liberal amounts of solution uniformly on floor with mop.
- Let stripping solution soak for the appropriate amount of time recommended by the stripper manufacturer.
- Keep the areas to be stripped wet. Rewet the area if necessary.
- Machine scrub the floor (300 rpm or less) with an auto-scrubber or slow speed swing machine, passing slowly in each direction, with a 3M blue pad or equivalent to break up the polish film. Do not allow stripping solution to dry on the floor.
- Remove dirty stripping solution with a wet vacuum or mop.
- Rinse the floor with fresh, clean water and allow the floor to dry.
- Apply 3 to 5 coats of high-quality commercial grade floor finish.
- In areas where the flooring will be exposed to heavy traffic and/or staining agents, we recommend applying 1 or 2 coats of a stain resistant commercial grade sealer, prior to the application of polish.

MAINTENANCE EQUIPMENT & ACCESSORIES

Maintenance

- Wet mops (microfiber, cotton, synthetic blend)
- Dry mops (microfiber, rayon, polyester, acrylic)
- Polish applicators (optional)
- 3M™ red pad for light scrub
- 3M™ blue pad or equivalent brush or pad for a deep scrub
- Commercial Grade Neutral pH Cleaner(diluted)
- Commercial Grade Floor Polish (optional)
- Commercial Grade Stain Resistant Floor Sealer (optional)

Floor Protection

- For floor protectors, the contact area should be non-staining, smooth, slightly rounded and large enough to distribute the load evenly without damaging the floor.
- Floor contact devices should be manufactured from non-staining materials.
- Felt glides are recommended on smooth hard surface. They must be kept clean and properly maintained.
- Nylon glides are recommended on heavily embossed or textured surfaces.
- When using rolling casters, we recommend double wheel options. To avoid damage under the casters, use a non-staining chair mat.
- Furniture, appliances, and equipment should be level so that all flooring protection devices rest fully and firmly on the floor.



Tips: Dealing with Spills

- Food and beverage, chemicals and other foreign matter should be cleaned immediately to avoid possible staining.
- Wipe up spills with an absorbent cloth.
- Wash thoroughly with a neutral diluted pH floor cleaner until the spill is completely clean.
- Rinse with clean water and allow to dry completely.
- Always follow the neutral pH cleaning instructions and comply with safety warnings.

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