

Resilient Warranty

This warranty document contains details of all the warranties featured on Aladdin Commercial resilient flooring products. However, not all warranties apply to all Aladdin resilient products. The specific warranties and period of coverage applicable are designated on the chart below.

Description	Manufacturing Defects Warranty	Limited Commercial Wear Warranty
20 mil Glue Down or Floating LVT	2 Years	20 Years
12 mil Glue Down or Floating LVT	1 Year	10 Year Light Commercial
6 mil Glue Down or Floating LVT	1 Year	5 Year Light Commercial

Aladdin hereby warrants to the original buyer ("Buyer") that the resilient products as shown above will be free from defects in materials and workmanship from date of purchase for the period specified above.

Coverage

Within One Year: if a defect covered by this warranty is reported to Aladdin within one year of purchase, Aladdin will, at its election, either repair the defect or supply new material of similar color, pattern and quality to replace the defective material. Aladdin will also pay reasonable labor costs if original material was professionally installed.

Within Two Years: when applicable, if a defect covered by this warranty is reported to Aladdin within two years of purchase, Aladdin will supply new material of similar color, pattern and quality to replace the defective material. Aladdin will also pay fifty percent (50%) of reasonable labor costs if the original material was professionally installed.

Limited Commercial Wear Warranty

Aladdin hereby warrants to the Buyer that the resilient products as shown above will not wear through the wear layer from normal foot traffic from date of purchase for the period specified above.

Coverage

If resilient flooring covered by this warranty is reported to Aladdin within the specified warranty period, Aladdin will, at its election, either repair the defect or supply new material of similar color, pattern and quality to replace the defective material. Aladdin will also pay reasonable labor costs if material was professionally installed.

Aladdin defines "commercial" as public space areas within commercial buildings exposed to heavy foot traffic. Examples include: corridors, lobbies, retail stores, restaurants, elevator cabs, etc. "Light commercial" is defined as residential spaces within commercial buildings exposed to light foot traffic. Examples include: hotel rooms, housing, small retail environments, spas, etc.

"Wear" is defined as the loss of the wear layer from normal foot traffic such that the pattern or design of the resilient product has been removed. Diminished gloss level does not constitute wear. Removal of wear layer as a result of improper cleaning agents, equipment or methods or failure to properly maintain or protect resilient flooring from damage is specifically excluded from the Aladdin wear warranty.

Limitations on Liability

In the event Aladdin determines that one or more of the above warranties apply to a claim by Buyer, Buyer's exclusive remedy and Aladdin's sole liability on any claim, whether in tort, contract, or breach of warranty, shall, at Aladdin's election, be limited to either (1) the repair or replacement of the defective products for the affected area only, or (2) the refund of the applicable purchase price. **ALADDIN HEREBY DISCLAIMS ALL OTHER WARRANTIES WHATSOEVER, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL ALADDIN HAVE ANY OTHER LIABILITY OR ANY MONETARY LIABILITY TO BUYER IN EXCESS OF THE PURCHASE PRICE OF THE RESILIENT PRODUCTS. ALADDIN EXPRESSLY EXCLUDES AND SHALL NOT BE RESPONSIBLE, FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND. PLEASE NOTE: Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you.**

Any and all representatives, promises, warranties or statements by Aladdin or its agents that differ in any manner from the terms of this limited warranty shall be of no force or effect unless in writing and signed by a duly authorized officer of Aladdin. This limited warranty applies only to the original end-user for purchases made after December 1, 2025. Aladdin warranties are non-transferable.

Without limiting the generality of the foregoing, **SUCH WARRANTIES DO NOT COVER:**

- (i) Installers' workmanship or failure to properly protect floor covering before, during or after installation from scratches or other trades.
- (ii) Minor shading, color or texture between products and samples or photographs,
- (iii) Material installed with obvious defects. Installation is considered acceptance.
- (iv) Installation with adhesive other than those recommended by Aladdin,
- (v) Dissatisfaction, problems or damage due to installation and/or maintenance other than as recommended by Aladdin (recommended installation and maintenance instructions are available from Aladdin at Buyer's request)
- (vi) Damage due to accidents, gouges, scuffs, scratches, indentations or excessive point loads.
- (vii) Damage from high heels, spike heels or inappropriate chair casters or glides
- (viii) Inappropriate end-users' activities
- (ix) Discoloration, including but not limited to U.V. light and heat sources.(A II products except TRUE Rubber)
- (x) Discoloration from underlayment panels, mold or mildew, rubber backed mats, asphalt or deicer tracking.
- (xi) Dissatisfaction, problems or damage due to irregularities caused by subfloor, including but not limited to moisture, alkali, or hydrostatic pressure in subfloor; or (x) "seconds," "sub-standards," "irregulars," or "off-goods" which are sold by Aladdin strictly on an "as is" basis.
- (xii) Products removed from the site of their original installation .
- (xiii) Labor costs for owner installed products.