

Superior Craftsmanship

American Signature is guaranteed to last a lifetime. Our furniture must pass a series of rigorous quality standards before it can be called an American Signature product. We're so confident our furniture will last; we back it with our limited lifetime warranty at no additional cost. When you see the name American Signature, you know you're buying the very best in home furnishings. Guaranteed.

Limited Lifetime Warranty

Frame – American Signature, Inc. warrants to the original purchaser of American Signature to be free from defect in workmanship in the frame for as long as the original purchaser owns the frame, under normal use and conditions.

Springs – American Signature, Inc. warrants to the original purchaser of the upholstered item, the metal spring support system (or other American Signature approved suspension-type system) against breakage due to defective material or workmanship for as long as the original purchaser owns the upholstered item under normal use and conditions.

Structural Integrity – American Signature, Inc. warrants to the original purchaser, the structural integrity of our wood furniture such as dining room tables and chairs, stools, benches, china buffets, servers, credenzas, living room tables, curio cabinets, desks, beds, dressers, chests, armoires, nightstands, and entertainment centers.

Five Year Warranty

Motion Mechanisms/Sleeper Mechanisms – American Signature, Inc. warrants to the original purchaser of American Signature motion mechanisms which includes sleepers, recliners, and other motion style furniture, for five years against defective workmanship.

Mattresses in American Signature Branded Sleepers – American Signature, Inc. warrants to the original purchaser of American Signature sleepers, the innerspring mattress, for five years against defective workmanship.

American Signature Branded Case Goods Hardware – American Signature, Inc. warrants to the original purchaser of American Signature Case Goods, for five years against defective workmanship in guides, pulls, hinges and sliders.

One Year Warranty

Cushions – American Signature, Inc. warrants to the original purchaser of American Signature high density poly foam cushions, one year against the loss of resiliency. This loss should not be confused with the slight softening and flattening that will occur naturally as a result of normal use and aging.

Fabric – American Signature, Inc. warrants to the original purchaser for one year, all American Signature upholstery fabrics against seam slippage. There are some fabrics such as velvet and velvet type fabrics, or heavy napped fabrics that will naturally wear or mark after use. These inherent nuances are a characteristic of the fabric and are not to be considered a flaw.

Leather – American Signature, Inc. warrants to the original purchaser for one year, all American Signature leather against seam slippage. Leather coverings contain natural markings, brands, color and grain variations, wrinkles, nicks and scratches and are considered normal characteristics of leather hides and are not construed as defects. Leather is a natural material and no two hides will be the same, so color and texture variations may occur.

Finish – American Signature, Inc. warrants to the original purchaser for one year, the finishes on all American Signature furniture to be free from manufacturer's defects.

Power Assisted Motion Mechanisms – American Signature, Inc. warrants to the original purchaser of American Signature Power Assisted Motion Mechanisms for one year, against defects in material and workmanship.

Limited Lifetime Warranty Disclaimer

The American Signature, Inc. warranties apply to new American Signature furniture and apply only to the customer who makes the original purchase. Subject to all the terms contained herein, American Signature, Inc. will repair the covered furniture. In the event that American Signature, Inc. is unable to repair the covered defects during the first ten years of ownership, the Customer shall be entitled to an in-store credit to be used towards new merchandise. After the initial ten years, the Customer shall be entitled to receive 25% of the purchase price for the furniture in the form of in-store credit.

One Year Warranty and Five Year Warranty Disclaimers

The American Signature, Inc. warranties apply to new American Signature furniture and apply only to the Customer who makes the original purchase. Subject to all the terms contained herein, American Signature, Inc. will repair the covered furniture. In the event that American Signature, Inc. is unable to repair the covered furniture within the given warranty time parameters, (one or five years); the Customer shall be entitled to an in-store credit to be used towards new merchandise.

What These Warranties Do Not Cover

The following are not covered under these warranties:

- 1. Defects incurred from spills, abuse, misuse, negligence, or accidents. Damage from any type of chemicals or dyes (including but not limited to food, dyes, bleach and ammonia).*
- 2. Failure of finish resulting from heat marks, liquid damage, exposure to sunlight, household humidity, incorrect application or chemical treatment or protective coating.*
- 3. Damage caused by fire, smoke, theft, explosion, flood or natural disaster. Fabric fading or change caused by sunlight, wind, or weather.*
- 4. Fabric fading, wrinkling, stretching, dye lot variations, color fastness, tears, rips, punctures, burns, flattening and crushing of naps, pilling, button popping, shrinking, heavy soiling or abuse.*
- 5. Incidental or consequential damages, and normal wear and tear.*
- 6. Absorption of body oils, perspiration or bodily fluids, blood, stains or damage from any type of animal.*
- 7. The use of this product for rental, commercial, business, institutions, or if this product was sold AS-IS (except in West Virginia and other locations prohibited by law), or purchased from any source other than an authorized American Signature Gallery® dealer.*
- 8. Any product upon inspection found in an unsanitary condition.*
- 9. Expansion or contraction due to extreme variations in humidity.*
- 10. The service call, packing, handling and transportation of a defective product to and from an authorized service center if you have moved outside the normal delivery area of an authorized American Signature Gallery dealer.*

How Does State Law Apply?

These warranties give you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow limitation on implied warranties, so stated limitations may not apply to you.

How to File a Warranty Claim

If you feel that your furniture has a defect covered under one of our warranties, please contact the American Signature retailer where your purchase was made.

Please present your sales receipt with the date of purchase, and delivery or pickup date.

In the event a warranty claim is necessary, American Signature, Inc. will repair the defective component to as close to its original condition as possible.

If you require further assistance, please contact our corporate headquarters at the following address:

American Signature, Inc.
4300 E. 5th Avenue
Columbus, Ohio 43219
Attn: American Signature Warranty Department

Caring for Your Furniture

It is imperative that you take care of your American Signature furniture. These items are designed and constructed to last a lifetime. However, they need your help to preserve their original beauty.

Please review the following tips. They will help you maintain your furniture.

- American Signature fabrics are not machine washable. Protect your upholstered furniture with a fabric/leather protection product approved by your American Signature Gallery retailer.
- Protect your wood furniture with a finish protection product approved by your American Signature Gallery retailer.
- Only utilize professional cleaners.

- Always consult your American Signature Gallery retailer regarding care and cleaning instructions.
- When cleaning your case goods furniture, use only water soluble products.
- Keep away from direct sunlight. This will prevent color fading. If you must place furniture near window, consider a window treatment to diffuse sunlight.
- Don't leave newspapers or magazines on fabrics. This ink is hard to remove.
- Vacuum your furniture once a month, regardless of how often you use it. Even small amounts of dust and dirt can shorten the life of fabrics.
- Rotate cushions for even wear where applicable.
- Use pads, cloth or felt to protect your furniture surface.
- Use a protective pad when writing on your furniture surface.
- Lift and place objects rather than dragging them across your furniture surface.



**AMERICAN SIGNATURE
GALLERY**

rev. 9/09



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American Signature Warranty

Furniture Guaranteed
to Last a LifetimeSM

